

<p>JANUARY</p> <p>19 <u>YOU JUST DON'T GET IT!</u> <u>COMMUNICATING IN CHALLENGING</u> <u>TIMES * 🧠</u></p> <p>26 <u>YOU CAN GET IT ALL DONE & HAVE A</u> <u>LIFE. IMPROVING PERSONAL</u> <u>PRODUCTIVITY * 🧠</u></p>	<p>FEBRUARY</p> <p>9 <u>WHAT DO WE DO? EFFECTIVE DECISION</u> <u>MAKING* 🧠</u></p> <p>16 <u>10 WAYS TO SET & ACHIEVE GOALS 📅</u></p> <p>23 NEW! <u>WRITING FOR IMPACT * 🧠</u></p>	<p>MARCH</p> <p>15 <u>LEADING DYNAMIC CUSTOMER SERVICE</u> <u>TEAMS * 🧠</u></p> <p>29 <u>DEALING WITH DIFFICULT PEOPLE &</u> <u>SITUATIONS * 🧠</u></p>	<p>APRIL</p> <p>12 <u>NEW MANAGER BOOTCAMP** 🧠</u></p> <p>19 <u>10 WAYS TO MAKE BETTER</u> <u>DECISIONS 📅</u></p> <p>26 <u>FASTER, BETTER, CHEAPER, AN</u> <u>INTRODUCTIN TO PROCESS</u> <u>MANAGEMENT ** 🧠</u></p>
<p>MAY</p> <p>24 <u>IMPROVING WORKPLACE PERFORMANCE</u> <u>THROUGH COACHING * 🧠</u></p> <p>31 NEW! <u>KEEP'EM COMING BACK - CUSTOMER</u> <u>SERVICE ESSENTIALS * 🧠</u></p>	<p>JUNE</p> <p>14 NEW! <u>PULLING TOGETHER - THE MAGIC OF</u> <u>TEAMWORK * 🧠</u></p> <p>21 <u>10 WAYS TO ENGAGE YOUR</u> <u>EMPLOYEES 📅</u></p> <p>28 <u>BUILDING A HIGH PERFORMING WORK</u> <u>TEAM BUS TOUR * 🚌</u></p>	<p>JULY</p> <p>26 NEW! <u>THE NEW AGE OF LEADERSHIP * 🧠</u></p>	<p>AUGUST</p> <p>9 <u>10 WAYS TO RETAIN YOUR TOP</u> <u>PERFORMERS 📅</u></p> <p>30 NEW! <u>BEING A WIN-WIN NEGOTIATOR * 🧠</u></p>
<p>SEPTEMBER</p> <p>20 <u>WRITING FOR IMPACT * 🧠</u></p> <p>27 <u>NEW MANAGER BOOT CAMP ** 🧠</u></p>	<p>OCTOBER</p> <p>11 NEW! <u>CREATING THE SPARK - CREATIVITY &</u> <u>INNOVATION * 🧠</u></p> <p>18 <u>10 WAYS TO TRANSITION FROM BUDDY</u> <u>TO BOSS 📅</u></p> <p>25 <u>5 DYSFUNCTIONS OF A TEAM * 🧠</u></p>	<p>NOVEMBER</p> <p>15 <u>SELLING YOUR IDEAS - BE MORE</u> <u>INFLUENTIAL * 🧠</u></p> <p>29 <u>NEW MANAGER BOOT CAMP ** 🧠</u></p>	<p>DECEMBER</p> <p>6 <u>DEVELOPING THE LEADER WITHIN YOU -</u> <u>BUS TOUR ** 🚌</u></p> <p>13 <u>10 WAYS TO BE MORE CREATIVE 📅</u></p> <p>20 <u>WRITING FOR IMPACT * 🧠</u></p>

Pricing: Instructor Led Program * Half-day session \$149
** Full-day session \$258

10 Ways Webinar Series Individual \$9
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Session Key: Instructor-Led Program 🧠
10 Ways Webinar Series 📅
Bus Tour Format 🚌

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